Claims Details

Claim Responsiveness	YTD Apr'26	YTDMay'26	YTD Jun'26	YTD Jul'26	YTD Aug26	YTD Sep26	YTD Oct26
Claims settled within 15 days	23%	26%	31%	34%	34%	36%	38%
Claims settled within 30 days	33%	41%	49%	55%	56%	58%	60%
Claims settled within 60 days	37%	49%	60%	69%	70%	72%	74%
Claims settled beyond 60 days	5%	7%	9%	11%	12%	12%	12%
Claims remaining unsettled at year end	58%	44%	30%	20%	19%	16%	14%
Claims paid in full	36%	50%	60%	67%	72%	74%	74%
Claims paid in part (partial settlement)	5%	3%	3%	2%	1%	1%	1%
Claims repudiated	2%	2%	3%	5%	4%	4%	4%
Claims rejected (other reasons)	0%	0%	0%	0%	0%	0%	0%
Claims closed (withdrawn / no response)*	4%	4%	6%	8%	6%	6%	8%
Value Proportion of Claims Settled (auto-calculated)	62%	63%	60%	56%	57%	57%	56%